## Appendix 7 Redfern/Waterloo Anti-Drug Strategy Update – March 2004

## REDFERN/WATERLOO ANTI-DRUG STRATEGY UPDATE - MARCH 2004

Issue		Actions	Lead Agency	Update
Illegal criminal     activities related to     drug usage in Redfern     Average	1.1	Collect intelligence to:  • facilitate operations which target drug dealers;  • identify demographic characteristics of transient drug using population.	LAC, SC	Commenced October 2002/On-going
allu waterioo.	1.2	Undertake Police operations which target:	LAC, SC	Commenced October 2002/On-going
	1.3	Implement bail condition protocols to prevent persons who do not live in Redfern or Waterloo from returning to area whilst they are on remand.	LAC	On-going
	4.1	Proactive policing around Redfern Station and The Block to turn away transient persons intending to obtain drugs.	LAC, SC	Commenced Dec 2002 Increased move on orders, drug detection, in January 2003
	1.5	Develop a more intensive case management approach to persons on parole who are drug users known to the Local Area Command.	P&P, LAC	Corrective Services have advised that Probation &Parole have intensive case management plan in place
	1.6	New high risk offender legislation, Bail Amendment (Repeat Offenders) Act 2002 implemented in Redfern and Waterloo.	LAC, SC	December 2002
	1.7	'High Visibility Policing' implemented in Redfern and Waterloo based upon intelligence and thematic mapping of crime.	LAC	Commenced October 2002  November 2002/ increase in intelligence & arrests Jan 2003

Issue		Actions	Lead Agency	Update
2. Redfem MERIT (Magistrates Early Referral Into Treatment) Program	2.1	As an adjunct to the CSAHS MERIT Steering Committee, a sub-committee be established to facilitate the introduction of Redfern MERIT. Stakeholders invited to participate on this group will include:  Redfern Aboriginal Medical Service;  Redfern Aboriginal Legal Service;  NSW Legal Aid Commission;  NSW Attorney-General's Department;  NSW Health Department  NSW Police Service; and  local Magistrates and related staff.	CSAHS	Inaugural Redfern MERIT Steering Committee Meeting held 16 December 2002.
	2.2	Funding approved to establish Redfern MERIT.	Health	Allocated on 9th December 2002
	2.3	Additional staff appointed to support the expansion of MERIT in Redfern.	CSAHS	Commenced January 2003.
	2.4	Police from Redfern LAC (and related LACs) to participate in MERIT training.	CSAHS, LAC	Commenced February 2003
	2.5	Redfern MERIT commences operation.	CSAHS, AGs	COHIHERICED MAICH 2003
3. Other Policing Issues	3.1	Review the role and operation of the Aboriginal Community Liaison Officers (ACLOs) in Redfem.	LAC	Conducted November 2002
	3.2	Increase visible presence of ACLOs in 'hotspots' eg The Block.	LAC	Commenced November 2002
	3.3	Develop six week shift roster allocating ACLOs to key areas in Redfern and Waterloo.	LAC	Commenced December 2002
	3.4	Develop a program to provide direction and support to ACLOs on engagement strategies with the Aboriginal community.	LAC	Commenced December 2002
	3.5	Monitor performance of ACLOs.	LAC	On-going
	3.6	Recruitment action taken to fill all positions at South Sydney PCYC.	COMM	Commenced Feb 2003
	3.7	Positions at South Sydney PCYC to be filled by LAC during temporary vacancies.	LAC	On-going

	Issue		Actions	Lead Agency	Update
33	Other Policing Issues (continued)	3.8	Redfern Police Bike Patrol Unit to be put into operation. Initial focus will be young people.	LAC	Bike Course mid Feb 2003
		3.9	Provide funding to assist in the purchasing of Redfern Police Bike Patrol Unit uniforms.	RWPP	Course commenced
4.	Redfern Railway	4.1	Sniffer dogs service deployed at Redfern Railway Station.	LAC	December 2002, January
		4.2	Increased coverage of Transit Police at Redfern Railway Station.	IMRC	November 2002/On-going
		4.3	As part of the planning process for the redevelopment of Redfern Railway Station, community safety concerns to be addressed in the design phase.	SRA, SSCC	Ongoing 2003-2007
		4.4	ion.	SSCC	signage on loitering erected by State Rail as Council have no responsibility for such signs
		4.5	Review and, if necessary, upgrade CCTV on Redfern Railway Station.	SRA	Review occurred in February 2003 estimated
		4.6	Review role of SRA security personnel located at Redfern Railway Station to achieve greater integration with the new policing strategies being implemented by the LAC.	SRA and LAC	cost if re- cabling required \$20,000 Commenced December 2002
5.	Drug Information and Resources including Treatment Options	5.1	Develop resource kit and information handout to:  • give to transient persons who are turned away by Police at Redfern Station;  • be used by LAC when known drug users are held at the Redfern Police Station pending being charged.	CSAHS, LAC	Worker commenced began process February 2003
		5.2	Resource kit/information handout given to drug users.	LAC	February 2003 ongoing
		5.3	In conjunction with the Redfern Community Drug Action Team, identify strategies for how services (including non-government organisations) can support drug users to access appropriate services.	CSAHS, PDCDS	February - March 2003 CDAT meetings to address

	Issue		Actions	Lead Agency	Update
.9	Initiatives to Foeus on At Risk Families and Young People	6.1	Establish of a Government/non-Government Street Team to focus on young people and children at risk:  Inalise and implement model; Inalise appropriate industrial instrument with relevant Unions and Labour Council; Industrial instrument with relevant Unions and Industrial instrument with Industrial ins	RWPP, DOCS RWPP, PSMO, DOCS, CSAHS DOCS, CSAHS DOCS	Street Team operational Industrial agreement signed Protocols operational January 2003 NGO selection finalised January 2003 Health secondments to DOCS occurred
		6.2	Establish an Intensive Family Support Service targeting families who do not engage with traditional services:  - model finalised and Expression of Interest invited;  - non government organisation selected to provide service; and	DOCS DOCS NGO	NGO Barnardos selected, announcement February 2003 EOI process October 2002 Mudoin-Gal selected
		6.3	Support for Aboriginal Families Workers (2): t invited: nisations selected to provide service; and	DOCS DOCS NGO	January 2003 announcement February 2003 EOI commenced October
		6.4	<ul> <li>Employment of Family Counsellors (2) for families of culturally and linguistically diverse backgrounds:</li> <li>Expression of Interest invited:</li> <li>non government organisations selected to provide service; and commence operation.</li> </ul>	DOCS DOCS NGO	2002 Selection Centacare May 2003
7.	Environmental Factors to be Addressed on	7.1	Development Application (DA) lodged to demolish derelict buildings being used as shooting galleries.	AHC	finalised
		7.2	DA approval expedited by:  waiving heritage assessment; and undertaking a structural engineering assessment of the impact of the proposed demolition on the remaining buildings.	SSCC	Finalised Nov 2002
		7.3	Houses demolished and rubbish/rubble removed.	АНС	Carried out January 2003

	Issue		Actions	Lead Agency	Update
7.	Environmental Factors to be Addressed on The Block (continued)	7.4	Other dilapidated properties to be assessed and, if found to be a concern to community safety, orders be issued to repair or demolish the building.	SSCC	Demolition finalised
		7.5	Owner of the privately owned parcel of vacant land on corner of Lawson Street & Little Eveleigh Street be approached to fence area with open style fencing.	SSCC	
∞.	Clean up of the areas	8.1	Undertake an immediate clean up of used needles in and around The Block.	CSAHS	Carried out October 2002
	Block.	8.2	On-going clean up of used needles in and around The Block. The clean up strategy will:  ensure that both the private and public space in and around The Block are covered;  specify the tasks to be undertaken and ensure they are delivered in a safe and	CSAHS	CSAHS provide 7 day clean up on Block 6.30 am and at 4.30pm on some days.
			<ul> <li>appropriate manner,</li> <li>specify the times and frequency of when the cleaning is to take place;</li> <li>detail the area, by streets, that is to be covered by the strategy;</li> <li>include measures to assess whether the clean up has met agreed performance standards.</li> </ul>		Cleaning Contractors Nuplex Medismart commenced Dec 2002
		8.3	Implement on-going quality assurance program for the clean up of used needles.	CSAHS	Performance Standards monitored monthly Contract specifications developed in private and public spaces- areas specified
		8.4	Notice of demolition of derelict houses to be given to CSAHS at least one week prior to the demolition being carried out to allow for clean up of used needles.	AHC	Contractors carried out clean up post demolition.
		8.5	Conduct a clean up of used needles in derelict housing on The Block, which are owned by the AHC, immediately prior to their being demolished.	CSAHS	
∞:	Clean up of the areas	8.6	On-going clean up of household waste in and around The Block. The clean up will:	SSCC	Ongoing in relation to public

Issue		Actions	Lead Agency	Update
in and around The Block (continued).		<ul> <li>ensure that both the private and public space around The Block is covered;</li> <li>specify the tasks to be undertaken and ensure they are delivered in a safe and appropriate manner;</li> <li>specify the times and frequency of when the cleaning is to take place;</li> <li>detail the area, by streets, that is to be covered by the strategy;</li> <li>include measures to assess whether the clean up has met agreed performance standards.</li> </ul>		space around block On going
	8.7	Implement on-going quality assurance program the clean up of household waste.	SSCC	On-going
9. Health Outcomes	9.1	Protocols established to ensure that people held in custody at Redfern Police Station, who are clients of the Corrections Health Service, are referred to the appropriate Caseworker.	LAC, CH	Corrections will negotiate with LAC
	9.2	Memorandum of Understanding established to exchange information on issues related to drugs and care and protection of children and young people in Redfern and Waterloo.	RWPP, CSAHS, LAC, DOCS, DOH, DAA	RWPP negotiating MOU with Privacy Commissioner May 2003

Issue		Actions	Lead Agency	Update
<ol> <li>Public Health</li> <li>Management</li> </ol>	10.1	Develop and implement a comprehensive education program, targeting intravenous drug users, on the changes to the operating arrangements of the Mobile Needle and Syringe Program operating on The Block and on the availability of health and welfare services.	CSAHS	Completed December 2003 Signage displayed on Van Information given to clients prior to changes
	10.2	Provide a needle and syringe service with an overdose management response team from a van in and around The Block from 10am – 3pm, Monday – Friday and from 10am – 11.30am and 3pm-5pm on weekends. The van will be moved to the comer of	CSAHS	2003 OD management commenced
	10.3	-4) and	CSAHS	2003 OD management strategy and Communication strategy
		Tonowing use compretion or use categorian program referred to in 1971; change use nouns of the Mobile Needle and Syringe Program located on The Block to operate from to 10am – 3pm, Monday – Friday and from 10am –11.30am and 3pm-5pm on weekends. The service would include an overdose management response team.		RWPP met with DG Health in 2003 RWPP will support CSAHS in implementing evaluation
	10.4	Within 1 month of successful implementation of 10.3, undertake an interim evaluation of the impact of the changes and report back to the Community Solutions and Crime Prevention Cabinet Sub-Committee on the Strategy and on the feasibility of further reducing the hours of the mobile needle and syringe service from The Block.	RWPP, CSAHS, DOH	on Block by AMS in collaboration with AHC
	10.5	Convene a meeting between the Aboriginal Medical Service (AMS), Redfern, Central Sydney Area Health Service (CSAHS) and the Aboriginal Housing Company (AHC) to:  develop a letter of intent between the AMS, CSAHS and AHC to work collaboratively to improve health outcomes for residents on the Block;  reach agreement on locating a health/overdose management response team from the AHC offices.	RWPP	
	10.6	Examine the feasibility of establishing a health/overdose management response team operating from the AHC building on the Block.	CSAHS, AMS, AHC	

Issue		Actions	Lead Agency	Update
10. Public Health Management (continued)	10.7	Following completion of 10.6, assess suitability of appropriate sites at which to locate the van which is to provide the proposed new needle and syringe service for The Block (10.3). Sites to be assessed will include: <ul> <li>Hugo Street, opposite Wilsons Brothers site;</li> <li>corner of Abercrombie and Hudson Streets.</li> </ul>	CSAHS, RWPP	Meeting with RWPP, CSAHS will move forward on relocation when alternatives negotiated re needle service options
	10.8	Examine the feasibility of establishing a program to provide free needles, syringes and sterile water for injecting drug use through selected local retail pharmacies in Redfern and Waterloo.	CSAHS, DOH	ongoing discussions have
	10.9	Develop a review process to evaluate and assess if the new arrangements for issuing needles and syringes on the Block need to be varied following the implementation of the Redfem/Waterloo Anti-Drug Strategy.	CSAHS	occurred between CSATIS and Health Department Feasibility assessment occurring between NSW Pharmacy Guild and NSW
	10.10	10.10 As part of a review of revised arrangements for the provision of needles and syringes on the Block, evaluate the changed demand patterns comparative to the needs in Waterloo.	CSAHS	realth reoluary 2003
	10.11	10.11 Implement and monitor strategy to reduce the number of needles provided per	CSAHS	CSAHS conducting review of needs in areas.
		presentation on the block.		Clients informed of reduced number of needles per presentation, sign on van includes changes, requests for large numbers of needles referred to REPIDU Health OD response team will provide information

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11. Young People and Children	11.1	Establish and deliver an integrated Sports Development Program with appropriate partners including sporting associations. Activities to be delivered will include cricket, tennis, rowing and little athletics.	ASCSSDP	On-going December 2002 program in place January 2003
	11.2	Develop protocols between Department of Juvenile Justice, Police and DOCS for an integrated case management approach for the 20-25 most high risk young people Redfern and Waterloo.	DOCS, LAC, DJJ	March 2003 awaits Exchange of info MOU
	11.3	Through the Youth Intervention and Development Program, fund activities which target the most high risk young people Redfern and Waterloo. Activities will include camps, mentoring and one to one intensive case management.	RWPP	Camps commenced with police December 2002/ on-going program will be coordinated through an innovative model in 2003
	11.4	Convene a meeting between the Sydney Kings and the National Aboriginal Sports Corporation Australia and appropriate NSW Government agencies to explore the feasibility of establishing an anti-drugs and mentoring program which targets young people in Redfern and Waterloo.	Kings, NASCA	Held December 2002
	11.5	Develop and run a twilight basketball competition to be run from the South Sydney PCYC for young people and children.	Kings, NASCA, PCYC	Commenced January 2003/On-going
	11.6	Provide transportation for 'at-risk' young people living in and around The Block to attend recreational activities at the South Sydney PCYC after school and on holidays.	PCYC	Discussions between Housing and RWPP and LAC designed to increase
	11.7	Monitor youth enhancement funding to ensure that an appropriate range of programs are delivered outside of normal business hours.	DOCS	Additional agencies involved On-going

	ACTIONS	Lead Agency	Update
12. Community Safety 12.1 Plan	Establish a Community Safety Task Force to lead the development of a Community Safety Plan for Redfern and Waterloo.	RWPP	Established October 2002
12.2	Develop a draft Community Safety Plan for community consultation.	CSTF	Ongoing. Community Safety
12.3	Consult with the community on draft Plan and amend accordingly.	CSTF	Workshop neta 17 December 2002 including Community Safety Taskforce.
12.4	Adopt draft Community Safety Plan and recommend to Attorney-General.	RWPP, SSCC	On target for April – May
12.5	Approve Redfern/Waterloo Community Safety Plan and provide a seeding grant under the Safer Community Compact to assist with the implementation of the Plan.	AG	2003 May 2003
12.6	Evaluate development and implementation of Redfern/Waterloo Community Safety Plan.	RWPP	June 2003
			On-going
13. Community Safety Audit – The Block	Evaluate the Community Safety Audit which was recently completed for the area in and around The Block and act on the recommendations:  • upgrade of street lighting in the following locations: • Holden Street; • Caroline Street; • Hugo Street; • Lawson Street; • Abercrombic Street; • Little Eveleigh Street; • Abercrombic Street; • Little Eveleigh Street; • Little Eveleigh Street; • Abercrombic Street; • Trim trees in the following locations: • Trim trees in the following locations: • Trim trees in the following street; • Yellowmundie Park; • Louis Street, western side; • Try Lane; and • Hugo Street Park;	SSCC,	Lighting issues identified in Community Safety Audit November 2002 repaired Lawson Street resurfaced identified in Community Safety Audit February 2003 November 2002 —completed February 2003

Issue	Actions	Lead Agency	Update
13. Community Safety Audit – The Block (continued)	<ul> <li>implement a program of general maintenance of public amenity;</li> <li>graffit to be removed in the following locations:</li> <li>Ivy Lane;</li> <li>Louis Street;</li> <li>Caroline Lane;</li> <li>Caroline Street;</li> <li>Holden Street;</li> <li>Pemulway Park;</li> <li>Eveleigh Street;</li> <li>Vine Street;</li> <li>Yellowmundie Park;</li> <li>Abercrombie Street; and</li> <li>1 irtle Eveleigh Street;</li> </ul>	SSCC	On-going November 2002 – February 2003/On-Going
	<ul> <li>erect street signage in the following locations:</li> <li>Vine and Abercrombie Street;</li> <li>Caroline and Abercrombie Street;</li> <li>Ivy Lane and Abercrombie Street;</li> <li>Holden Street; and</li> </ul>	SSCC	New signage in place in February 2003
	<ul> <li>directional signage to be erected outside Redfern Station including signs to:</li> <li>Sydney University;</li> <li>Redfern Shops;</li> </ul>	SSCC	March 2003
	<ul> <li>Australian Technology Park.</li> <li>strengthen illegal parking and abandoned vehicle provisions in the following locations:         <ul> <li>No Standing Zones on and around Lawson Street; and</li> <li>northern side of Eveleigh.</li> </ul> </li> </ul>	RTA, SSCC, LAC	December 2002- March 2003
	13.2 Refer those community safety recommendations not able to be immediately implemented, to the Redfem/Waterloo Community Safety Taskforce for consideration.	SSCC	
14. Other Community	14.1 Develop a schedule for undertaking Community Safety Audits across Redfern and	SSCC, LAC	September 2002

Issue		Actions	Lead Agency	Update
Safety Audits		Waterloo.		
	14.2	Undertake Community Safety Audits in Redfern and Waterloo including within the public housing estates.	SSCC, DOH, LAC	Audits undertaken - September 2002
	14.3	Review the recommendations of the Community Safety Audits.	CSTF	Community Safety Audit reports prepared February 2003
	14.4	Implement the recommendations of the Community Safety Audits.	Various Agencies	Council contacted agencies February for implementation before June 2003
	14.5	Incorporate issues arising out of the Community Safety Audits into Redfern/Waterloo Community Safety Plan.	CSTF	February 2003/On-going
15. Relocation of Fact Tree Youth Service	15.1	Engage RESITECH to develop relocation brief for which identifies requirements for new temporary youth facility for the Fact Tree away from licensed premises.	RWPP, DOH	Completed December 2002
	15.2	Locate premises.	RESITECH	Unable to locate suitable
	15.3	Relocate service.	FACT	premises 2003 Deferred metil Human
	15.4	Develop an Integrated Youth Services Facilities Plan for Redfern and Waterloo.	RWPP	Services Review completed

Issue		Actions	Lead Agency	Update
16. Redevelopment of The	16.1	Prepare RED (Redfern, Eveleigh, Darlington) Strategic Framework.	PlanningNSW	January-June 2003
DIOCK	16.2	Prepare Master Plan and LEP amendment for the Block.	AHC	January-May 2003
	16.3	Process Master Plan and LEP amendment.	SSCC	May-August 2003
	16.4	Approve RED Strategic Framework.	PlanningNSW,	July 2003
	16.5	Arrange financing package.	VHV	December 2003
	16.6	Finalise design for proposed development and prepare/process DA.	AHC SSCC	Aug 03-April 04
	16.7	16.7 Issue Construction Certificate.	Section and a se	May –June 2004
	16.8	Commence construction.	AHC	July 2004
17. Community Information Strategy	17.1	Develop a Community Information Strategy, which informs the local community about the Redfern and Waterloo Anti-Drug Strategy.	RWPP	RWPP Report presented to Premier for endorsement outlining key achievements January 2003
	17.2	Implement Community Information Strategy including a holding community fair with an anti-drug focus on The Block.	RWPP, PDCDS, AHC	Key elements being prepared as baseline information for Community information Strategy from Report as Information sheets due for completion February 2003

## Acronyms Used in Redfern/Waterloo Anti-Drug Strategy

AG Attorney-General

AGs Attorney General's Department
AHC Aboriginal Housing Company Ltd
AMS Aboriginal Medical Service, Redfern

APCSSDP Alexandria Park Community School Sports Development Program

CH Corrections Health, Department of Corrective Services

COMM Commissioner of Police

CSAHS Central Sydney Area Health Service

CSTF Community Safety Taskforce

DAA Department of Aboriginal Affairs

DOCS Department of Community Services

DOH Department of Health EA Energy Australia

FACT Fact Tree Youth Service
Housing Department of Housing

IMRC Inner Metropolitan Regional Command

DJJ Department of Juvenile Justice

KINGS Sydney Kings

LAC Local Area Command, NSW Police Service

NASCA National Aboriginal Sports Corporation Australia

NGO Non-Government Organisation – the provider of the relevant service

P&P Probation and Parole Service, Department of Corrective Services

PCYC South Sydney Police and Community Youth Club
PDCDS Premier's Department, Community Drugs Strategies
PSMO Public Sector Management Office, Premier's Department

RESITECH RESITECH, Residential Technologies Australia, Department of Housing

RWPP Redfern/Waterloo Partnership Project, Premier's Department

SC State Command, NSW Police Service

SRA State Rail Authority of NSW SSCC South Sydney City Council

Source: Redfern/Waterloo Anit-Drug Strategy Update - March 2004, Submission 55, NSW Government, pp349-362